

Learning Disability Partnership Board Delivery Action Plan

Number	Overarching Strategy	Secondary Strategy	Priority	Area of Focus	Success Measure	Responsible Partner	RAG	Date Due	Date Comp'd	Update	Closed
1	LD SAF	HWBB Delivery Plan Walthamstow Coroner's Report	Finding and managing long term health conditions, obesity, diabetes, cardiovascular disease and epilepsy	Joint Commissioning Manager and CCG to liaise with GP surgeries to ensure all PWLD have had all necessary health checks and have a treatment plan in place. Health check take-up and treatment plans to be monitored at the Clinical Quarterly review meetings.	Compare treatment and outcomes for all four conditions (obesity, diabetes, cardiovascular disease and epilepsy) between people with learning disabilities and others in the borough and at a local GP level.	Joint Commissioning Manager CCG Practice Improvement Lead		Mar-16		During the current period of 01/04/15 -31/03/16 there have been 25% completed health action plans. Remedial actions in place include: • Joint Commissioner, CLDT representative and the Practice Improvement lead will attend the GP forums, the Practice Nurse forums and the Practice Managers forums, with the Practice Manager forum taking place on 12th January. The focus will be on raising awareness of the issues, understanding support needed from CLDT and developing actions to address at practice level. • Discussion of issue and action plan at Primary Care Development Group on 19th January. The action plan will be supported by the Joint Commissioner, Practice Improvement Leads, CLDT, Health Facilitation and the Clinical Director for primary care improvement. The plan will identify any additional training needed and a programme for providing this. The health facilitation team within the Community Learning Disabilities Team (CLDT) will monitor the number of health checks and health action plans completed by GPs on a weekly basis. Additionally, the CLDT team will monitor and encourage health checks and health action plans when completing their annual reviews.	
2	LD SAF	HWBB Delivery Plan Walthamstow Coroner's Report	Specific health improvement targets (Health Action Plans) are generated at the time of the Annual Health Checks in primary care	Health Action Plan (HAP) take-up could be further improved by the CCG Practice Improvement lead liaising with GP surgeries to ensure all PWLD have HAPs in place. This will be monitored at the Clinical Quarterly review meetings. CLDT will assist GPs on completing HAP for users with complex care needs.	70% or more of Annual Health Checks generate specific health improvement targets	Joint Commissioning Manager CCG Practice Improvement Lead	TBC	Mar-16		CLDT and Joint Commissioning Manager are validating numbers of health checks and are implementing an action plan to ensure that performance in this area is satisfactory. Whilst working with GPs the Joint Commissioning Manager and the Practice Improvement Lead will: Review practice level data Identify the practice engagement strategy Understand practice issues to resolve the situation.	
3	Autism Strategy		Access to info through diagnosis and assessment	NELFT published timescales about diagnosis pathway	Monitoring of timescales through service	NELFT		Dec-15		NELFT Diagnostic Pathway is not being publicised. NELFT have been invited to the February 2016 Partnership Board meeting to present the pathway and how it will be accessed and publicised to service users, carers and professionals.	
4	Autism Strategy		Access to info through diagnosis and assessment	Ensure autism is recorded on case management	Data used to effectively report on ASD	All Health/Social Care Staff		Mar-16		Autism is listed as an option on case recording for primary diagnosis. The numbers being recorded are still low. The CLDT will ensure when Autism is diagnosed as the primary need it is recorded as such on the Social Care service users database (AIS). This will improve our records and ensure service users and enable the authority to plan better on meeting the needs of people with Autism. Baseline to be established.	
5	Autism Strategy		Access to info through diagnosis and assessment	Service description/attributes on Care and Support hub	Easy read pages about referral to diagnosis	NELFT		Mar-16		The Care and Support Hub will include information about the diagnosis pathway once the pathway has been implemented and publicised - see 'NELFT published timescales about diagnosis pathway'.	
6	LD SAF		National Cancer Screening Programmes (bowel, breast and cervical) for people with learning disabilities	CCG Practice Improvement Lead to liaise with GP surgeries to ensure PWLD have a cancer screening where required. This will be monitored at the Clinical Quarterly review meetings	Screening takes place for the same proportion (+ or - 5%) of eligible people with learning disabilities as the general population (23%).	Joint Commissioning Manager CCG Practice Improvement Lead		Mar-16		IHAL will collate this data however, our local data which is not validated and maybe subject to change is showing; National breast screening % completed 29% National cervical screening % completed 23% Bowel Cancer screening % completed - no data, but initial information is showing that this may be below average. • Joint Commissioner to work with BHRUT LD lead and Macmillan GPs/Cancer UK Facilitator to understand specific issues around people with learning disabilities participating in screening and to develop an action plan to address this. This will include: o Working with GPs through the Cancer programme and LD health checks work to raise awareness of screening o Wider awareness raising with carers, service users and LD providers on the process and importance of screening o Working with screening providers to ensure appropriate information and appointment times are provided for people with LD. The CLDT will also work with GPs and colleagues around ensuring that screening programmes are encouraged as part of health checks and are recorded in health action plans.	

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7	LD SAF		Offender health and the Criminal Justice System	The Learning Disability Partnership Board to facilitate the continued improvement in the working relationship between Health and Social Care and Offender and Probation services, including: • LD Week to include a theme on keeping safe, inviting along community safety partners to input and take part. • Invite the Group Manager, Community Safety and Integrated Offender Management, and Probation and Offender services to attend the LDPB as advisory members. • The LDPB to hold a themed meeting on the criminal justice system and keeping safe in 2015/16.	Local commissioners have a working relationship with regional, specialist prison health commissioners There is good information about the health needs of people with LD in local prisons and wider criminal justice system and a clear plan about how such needs are to be met Prisoners and young offenders with LD have had an annual health check which generates a health action plan, or are scheduled to have one in the coming 6 months.	Interim Group Manager - Community Safety and Offender Management		Mar-16		The borough does not have a local prison or young offenders institute and therefore unable to meet the full criteria. However during the Borough's LD week in July 2015 crime and keeping safe was a featured focus and event. The local police service took part and interacted with service users and explained how their response team works to a reported crime incident. The Borough held a strategic assessment workshop looking at Crime & Disorder. Learning disability services were represented in the workshop. Continued joint working will build on raising learning disabilities awareness within the Offender and Criminal Justice System and ensuring that learning disabilities is included in the Crime and Disorder Strategic Assessment. Commissioners and Care managers participate and contribute to hearings and appeals for patients with learning disabilities detained within the criminal justice system by the Ministry of Justice. Plans are in place with supported living schemes for offenders to complete their community service/volunteering at the supported living schemes. This is in progress. GM Community Safety and Integrated Offender Management and Probation to be invited to attend the LDPB meetings in advisory role. working with the GM GM Community Safety and Integrated Offender Management and Probation to ensure we are tracking the number of people with a learning disability managed through the Multi-agency public protection arrangements (MAPPA).	
8	LD SAF	HWBB Delivery Plan Walthamstow Coroner's Report	Annual health checks and annual health check registers	CLDT Team and Joint Commissioning Manager to work with providers of learning disability services to advocate and support users to have health checks. This will include relationship building between the local GP surgeries and provider organisations and ensuring that staff are aware of what the health checks are and when they need to be completed by.	All PWLD have an annual health check and GPs have a check register	Joint Commissioning Manager CCG Practice Improvement Lead CLDT Manager		Mar-16		The Health Facilitators team (members of CLDT) have begun training Providers to better understand the Health Check process. This is an ongoing process. This will enable the providers to better support and advocate for service users during health checks with GPs. Please also see commentary above under health action plans and health checks.	
9	Autism Strategy		Supporting housing needs	LBBB housing to indicate timescales for Independent Living Strategy.	Stakeholder events and final strategy	GM Housing Strategy		Apr-16		The Learning Disability Housing sub-group has been set up and has met to agree initial objectives for an Independent Living Strategy. The subgroup includes representation of autism and ASD. Regular updates are provided to each Learning Disability Partnership Board. The strategic objectives of the Independent Living Strategy are currently being drafted and consultation on these will begin in February 2016	
10	Autism Strategy		Supporting housing needs	Work with ageing carers about housing needs	Establish base line data ageing carers	GM Intensive Support/GM Housing Strategy		Apr-16		See above commentary	
11	Autism Strategy		Access to info through diagnosis and assessment	Nelft to Monitor timescales of referral to diagnosis	report to LDPB 90% case marked	NELFT		Apr-16		Further discussions to be had once implementation and publicity of diagnostic pathway is discussed - see 'NELFT published timescales about diagnosis pathway'.	
12	Autism Strategy		Access to info through diagnosis and assessment	Public health to use data to improve JSNA on ASD	ensure data is effectively used to report	Public Health		Apr-16		Most recent JSNA has included updated information regarding autism and ASD. Once diagnostic pathway is implemented and publicised, this data can be used to inform JSNA.	
13	Autism Strategy		Delivering Good Quality Care and Support	Review of services for people with high functioning ASD	Report to LDPB about service gaps	LD Joint Commissioner		Jan-16		The current provision of services is delivered to a good quality. People with high functioning ASD are encouraged to access mainstream services. Further work on raising awareness of employers and mental health service would be beneficial. To discuss at Mental Health Strategy sessions as Mental Health Strategy is developed. Suggested that this is reviewed in January 2016 in line with the development of the Strategy.	
44	Challenging Behaviour plan	Winterbourne View Transforming Care Agenda	Longer term commitments	Establish an 'at risk' register for individuals whom may be at risk of crisis and need crisis support		LD Joint Commissioner		Jan-16		Integrated Commissioning Manager has initiated discussions with the CLDT around the establishment of the 'at risk' register	
58	Challenging Behaviour plan	Winterbourne View Transforming Care Agenda	Longer term commitments	Establish a gate keeping process for the assessment and treatment unit in the Borough		LD Joint Commissioner		Jan-16		Work is underway with BHR CCGs and NELFT to establish this gateway.	

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59	LD SAF		Learning disability services contract compliance	The local authority and the CCG will continue to review contracts over a scheduled year. The outcomes of service reviews are reported on the monthly "call over" report to Senior Managers. Progress on the supported living contracts are also regularly given at the LDPB.	Evidence of 100% of health and social care commissioned services for people with learning disability: 1) have had full scheduled annual contract reviews; 2) demonstrate a diverse range of indicators and outcomes supporting quality assurance and including un announced visits. Evidence that the number regularly reviewed is reported at executive board level in both health and social care.	Joint Commissioning Manager, Learning Disabilities		Feb-16	On-going	The Integration and Commissioning team quality assure all contracts through a programme of on-going scheduled reviews. There are a range of performance indicators that are reported and validated by officers. Inspection visits carried out are both planned and unannounced. Any service that is not performing within the contracts expectations are instructed to develop an improvement plan. Monthly reporting is included in the senior managers "call over" document.	
60	LD SAF		Monitor assurances	This indicator is maintained. BHRUT has a Learning Disability Action plan, which is monitored internally at the BHRUT LD Committee, Quality and Safety Committee, Safeguarding Adults Committee and exceptions raised to Trust Board.	Commissioners review and monitor returns and review actual evidence used by Foundation Trusts in agreeing ratings. Evidence that commissioners are aware of and working with non-Foundation Trusts in their progress towards monitor compliance.	Learning Disability Liaison Nurse		Feb-16	On-going	BHRUT are working within the Guidelines and Audit Implementation Network (GAIN) guidelines. This is also reflected in the Learning Disability action plan and the LD Six Lines of Enquiry action plan maintained by BHRUT.	
61	LD SAF		Individual health and social care package reviews	CLDT will prioritise reviews over the next year to ensure all reviews are carried out for people with learning disabilities. This will be monitored through the LDPB performance framework on a quarterly basis.	Evidence of 100% of all care packages including personal budgets reviewed within the 12 months are covered by this self-assessment.	Group Manager Intensive Support		Mar-16		The Community Learning Disability Team are working through the reviews of all care packages. The updated FACE V7 assessment is now more comprehensive and Care Act 2014 compliant.	
62	LD SAF	Carers Strategy	Carer satisfaction rating. To be answered by family carers	Implementation of the Carers' Strategy 2015 and changes to commissioned carers' services. LA and CCG and providers to ensure questionnaires, surveys reflects a satisfaction rating.	Most carers are satisfied that their needs were being met.	Integrated Commissioning Manager responsible for carers' services. Joint Commissioning Manager, Learning Disabilities		Mar-16		A Carers Strategy was approved by the Health & Well Being Board in March 2015. The Commissioning Manager responsible for carers' services is leading a series of workshops with a wide range of stakeholders including carers of learning disability service users and providers of Learning Disability carers support services. The Workshops will ensure the implementation of the strategy reflects the needs of the Learning Disabilities community. Preliminary workshops have identified the need to distinguish the support needs of older and younger carers with learning disabilities service users. The new Carers' Hub will ensure services reflect Learning Disability carers needs. This should commence around April 2016.	
63	Challenging Behaviour plan		Commissioning activity and service redesign	Joint Commissioning Plans to include: the need to address culture and environment change; the explicit requirement to commission by outcomes; provider staff up-skilling through specification and service development via the procurement process recognition that the availability of appropriate training courses and approaches and providers is limited and that fragmented approaches will not deliver and acknowledgement that specialist services that require significant training and experience have a cost implication. consideration of whether growth via transition could provide opportunities to develop specialist services.		LD Joint Commissioner		Mar-16		A service specification is being developed this will include explicit outcomes and the level of skill required by the workforce. This is being developed at a Cross-Borough level. Suggested that review takes place in March 2016.	

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78	Challenging Behaviour plan		Build commitment, understanding, and knowledge of good practice	Develop links with landlords and the Housing department to access properties in which tailored services can be delivered, ensuring tenancy rights and stability for those whose behaviour presents challenges. Housing to work with Commissioning to ensure that individuals can live in general needs housing with commissioned packages of support.		Joint Commissioning Manager		Mar-16		This is an on-going process that will also be captured in the developing Independent Living Strategy for individuals with learning disabilities and behaviour that challenges. Review at February LDPB meeting.	
79	Autism Strategy		Supporting housing needs	Support from Tenancy support service for ASD	Establish base line data ageing carers	GM Housing Strategy		Apr-16		The Learning Disability Housing sub-group has been set up and has met to agree initial objectives for an Independent Living Strategy. The subgroup includes representation of autism and ASD. Regular updates are provided to each Learning Disability Partnership Board. The strategic objectives of the Independent Living Strategy are currently being drafted and consultation on these will begin in February 2016	
80	Challenging Behaviour plan		Commissioning activity and service redesign	Further refine the working protocols to support the pathway between services (Mental Health and Learning Disability, Children to Adult – the latter is likely to be included as part of work on the Children and Families Bill); these protocols to be monitored and to include processes for prompt dispute resolution.		LD Joint Commissioner		Apr-16		The Local Authority is developing its Mental Health Strategy. This will address any areas of dual diagnosis. Suggested that this is reviewed in April 2016.	
81	Autism Strategy		Making all our services accessible (inc training)	CCG to encourage GP's/staff to undertake training	Establish Base line	CCG Commission lead		Apr-16		The Joint Commissioner will work with the CLDT and the Health Practice Lead to encourage further training for GP practices around autism. Joint Commissioner to also establish baseline and target figures for training.	
82	Autism Strategy		Access to employment, training and skills	Ensure that autism can be declared non-discriminatory	Establish baseline data	GM Employment/Skills		Apr-16		Work to commence with employment and skills	
83	Autism Strategy		Access to employment, training and skills	Sufficient info on Care and Support hub about jobs	Info and Advice Strategy Inc ASD	GM Learning Disabilities		Apr-16		The Care and Support Hub contains information regarding support into employment and services that are available. Work to commence with employment and skills about publicising job opportunities for adults with autism.	
84	Autism Strategy		Access to meaningful activities	Ensure people with ASD have personal budgets	10% increase in people with ASD with personal budget	GM Intensive Support		Apr-16		This is ongoing - linked to recording issue.	
85	Autism Strategy		Access to meaningful activities	People with ASD right to independent advocacy	Monitor uptake of advocacy people with ASD	Joint Commissioning Manager		Apr-16		Advocacy service currently out to tender - autism has been highlighted in the tender as a specialist area of expertise that the advocates will need to have.	

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86	Autism Strategy		Access to meaningful activities	Information on Support organisations	Monitor updates to care and support hub	Joint Commissioning Manager		Apr-16		The Care and Support Hub continues to be updated with services and information relating to autism and ASD.	
87	Autism Strategy		Access to meaningful activities	Ensure that independent advocacy options are publicised	Establish Baseline Data	GM Integration/Com miss		Apr-16		The new Advocacy contracts will ensure Advocates have accredited training for people with autism and define autism as a specialist requirement in data recording. Suggested this is reviewed in April 2016 with the launch of the new Advocacy Hub.	
88	Challenging Behaviour plan		Longer term commitments	Identifying need coming through and considering the feasibility of commissioning a service which collectively provides, through a block contract, respite, short breaks, crisis intervention and 'cool off', a small specialist, medium term, supported housing service, training and outreach services to carers in their homes. This service could be a combination of block and personal budget funded services. The feasibility of any such service needs to take into account the likely costs of eligible individuals presenting to Adults' services over the next few years. Combining all these elements into one service would maximise its flexibility and create the greatest economies of scale		LD Joint Commissioner		Apr-16	Ongoing	The next phase of the Challenging Behaviour Plan will take place over the next 5 years. The programme of work will require a long term commitment from all partners in order to see a sustainable change in how service users that have behaviour that challenge are supported by the borough. The Local Authority has already awarded a contract for Supported Living that will re-model the block contractual arrangements. The Local authority is continually reviewing and working with stakeholders on a range of services to meet the varying needs of service users within these schemes. Suggest a new date of April 2016 to review impact of this action.	
89	Challenging Behaviour plan		Longer term commitments	Making any appropriate service commissioned by the borough available to carers of children whose behaviour presents challenges so that early intervention work can help to prevent the establishment of behaviours that challenge and crisis		LD Joint Commissioner		Apr-16	Ongoing	On-going work will take place with Adults and Children services. There is a lack of good local services has led to many service users been offered a placement out of the borough, this happens in both children and adults services. Once the service users are settled in their new community it is often difficult to support service users to return to Barking and Dagenham, as occasionally they are now settled in their community and do not wish to return or at times there are legal requirement restricting a return to the borough. In order to minimise the number of out of borough placements that are agreed in the first instance the council will need to work with providers and landlords to develop service in our locality, and work more closely with Children Services. Suggest a new date of April 2016 to review impact of this action.	
90	Challenging Behaviour plan		Longer term commitments	Ensuring that travel training organisations, services which seek employment for individuals, PAs and micro-providers are included in specialist training to be able to work with those whose behaviour challenges		LD Joint Commissioner		Apr-16	Ongoing	PAs are included in this specialist training. Supported living providers are trained in positive behavioural techniques. Ongoing monitoring of this work provided. Suggest a new date of April 2016 to review impact of this action.	
91	Challenging Behaviour plan	Winterbourne View Transforming Care Agenda	Longer term commitments	Establish a service specification to meet the needs of individuals with challenging behaviour		LD Joint Commissioner		Apr-16		Barking and Dagenham are working with LB of Newham and the Tizard Centre to develop specifications for providers who can work with individuals with challenging behaviour. This will be reviewed in April 2016.	
92	Autism Strategy		Safeguarding people and their families with ASD	Safe Space Scheme to include ASD	Baseline data collection	LDPB		Jun-16		This scheme was in place but requires relaunching in 2016 - suggested that this is relaunched and reviewed in June 2016.	

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93	Carers Strategy		Carers are identified at the earliest opportunity and offered support to prevent, reduce or delay their needs and the needs of their cared for	Develop more focused information and advice offer to support carers	Publish information on assessment, eligibility, services available, personal budgets, through Care & Support Hub Refresh Care & Support Hub to have clearer 'one-stop' carers' information	GM Integration and Commissioning		Nov-16		Integrated Commissioning Manager (ICM) for Carers' Services has been working with the ICM for Learning Disabilities and the LD Carers Forum to develop the specification for the new information and advice hub for carers. The LD Carers Forum provided some useful feedback which has been built into the specification. An LD Carer will also take part in the evaluation process for the tender, which will be a speed dating event. The Care and Support Hub has been updated following the changes from the Care Act. The new information and advice hub for carers will link through to the Care and Support Hub and will work with the team to ensure the Care and Support Hub continues to be developed and updated. The next step for the Care and Support Hub is to review the information relating specifically to services for people with learning disabilities.	
94	Carers Strategy		Carers are identified at the earliest opportunity and offered support to prevent, reduce or delay their needs and the needs of their cared for	Activities to develop the market in support for carers, including diverse carer groups, widened access and different models of support	Consultation activity to develop carers section of revised Market Position Statement MPS revision published Develop innovation grant programme and invite bids, based on emerging gaps in provision	GM Integration and Commissioning		Nov-16		The ICM for carers' services is regularly attending the LD Carers Forum and the ICM for learning disabilities is a member of the Carers Strategy Group. As this market development work progresses, both groups will discuss new models of support, particularly peer support models.	
95	Carers Strategy		Carers are identified at the earliest opportunity and offered support to prevent, reduce or delay their needs and the needs of their cared for	Specific service commissioning initially carers' breaks and respite	Make available personalised breaks through Direct Payments; simplify information and access Review access to respite to follow up on issues identified in consultation process	GM Integration and Commissioning		Jan-17		This work is due to be reviewed in early 2016. Initial conversations have begun with the ICM for learning disabilities and the Group Manager for Intensive Support around carers' breaks and respite options and linkages with personal budgets.	
96	Carers Strategy		Carers are identified at the earliest opportunity and offered support to prevent, reduce or delay their needs and the needs of their cared for	Widen options for carer support in crisis	Review service availability and priorities Develop commissioning intentions including the development of an Emergency Planning Scheme with existing out-of-hours and emergency providers Revised commissioning steps finalised through governance	GM Integration and Commissioning CCG Chief Operating Officer		Jan-17		The new information and advice service for carers will require the new provider to ensure that all carers have In Case of Emergency Plans which are shared with social care and health professionals. Initial discussions have taken place as to how this can be integrated into the Adult Social Care database. Further work needs to be done in 2016 around emergency providers and support specifically for LD carers.	
97	Carers Strategy		Carers are supported when their caring role is coming to an end and to have a life after caring	Through development of more focused 'peer support' offer, provide opportunity to maintain engagement in social care system	Convene group to develop proposals, including LBBB, Carers of B&D Develop proposals and plan for delivering, including commissioning intentions if necessary	GM Integration and Commissioning		Jan-17		Initial conversations have taken place with the Carers Strategy Group around peer support models and 'gaps' in the peer support market. A grants programme will be set up in 2016 to take this forward and facilitate the start-up of new peer support groups in the Borough. The End of Life Coordinator has also attended the LD Carers Forum to discuss end-of-life planning. Plans are in place with GPs to increase end of life care planning for learning disabilities which will be developed in 2016.	